

To all Families and Care Providers of Individuals Served by Ohio Valley Goodwill Industries:

In response to the increasing concern about the COVID19 (coronavirus) impacting the United States, Ohio Valley Goodwill Industries wanted to provide the following information regarding our commitment to the health and safety of everyone we serve and our adherence to CDC recommended practices to prevent the spread of the virus. Please note the following information:

- Ohio Valley Goodwill is committed to the health and safety of our program participants and staff team at all times.
- We are closely following CDC recommendations to prevent the spread of the coronavirus.
 - This includes:
 - Actively encouraging sick employees and program participants to stay home.
 - Emphasizing good hygiene practices including regular hand washing and covering cough and sneezes completely.
 - Increased cleaning and disinfecting of high touch areas including work stations, countertops, door knobs, bathrooms and related areas.
 - Avoiding touching of faces and hand shaking.
 - Maintaining recommended social distance throughout the work day
- At this time, there are no cases of coronavirus here at Goodwill.
- Employees are staying home if they are sick. We take the health and safety seriously of everyone we serve and we care about reducing the spread of illness.
 - Employees and program participants who have symptoms of acute respiratory illness are asked to stay home and not come to work until they are free of fever for at least 24 hours.
 - Employees and program participants who exhibit the following symptoms are encouraged to contact their health care provider or the Ohio Department of Health (1-833-427-5634) regarding testing for:
 - Fever
 - Cough
 - Shortness of Breath
- We continue to follow hygiene precautions, such as regular hand washing for at least 20 seconds, using hand sanitizer with at least 60 percent alcohol and covering our noses and mouths when coughing and sneezing. These are health guidelines that we follow every day.
- Goodwill will work with local health authorities to reduce the spread of potential illness, if needed. At this time, we are not reducing hours.

- Goodwill operations will continue without interruption for the current time being.

WHAT WE ASK YOU TO CONSIDER FOR THE SAFETY OF ALL OF US:

1. Please monitor the daily health of those you support and refrain from sending individuals into program who show symptoms of concern.
2. If you are supporting someone who is age 60 and above, and may present underlying health issues (high blood pressure; heart disease; diabetes; etc) the CDC has stated these individuals are at a higher risk for developing more serious issues if infected. Individuals with these conditions are welcome to attend program, but that is a personal decision you and the individual must make together.

Thank you for your understanding and support as we work together to prevent the spread of the coronavirus and maintain the health and safety of the individuals we support. Additional updates will be provided as warranted.

Additional information for the U.S. is available on the CDC website. Please stay tuned for additional news about any changes in policies during this critical time. The Ohio Coronavirus hot line is 833-427-5624.

- [CDC COVID-19 Webpage](#)
- [CDC Communication Print and Video Resources](#): (in English with some translated into Spanish and Chinese)
- [CDC FAQ](#): (in English, Spanish and Chinese)