



*we put people to work!*



Spring 2008

# Goodwill update

## Rehabilitation Practitioner of the Year Award

On Friday, December 7, 2007, Nancy Vander Woude, Goodwill's program supervisor for the Office Procedures and Computer Technology training program, received the Rehabilitation Practitioner of the Year award from the South Western Ohio Rehabilitation Association (SWORA). The award was presented to Nancy at SWORA's annual awards banquet held at Cincinnati's Kingsgate Marriott.

Nancy has been employed at Ohio Valley Goodwill Industries since June, 1998. The award is presented to an individual whose energy and expertise have inspired professionals or consumers in the field of rehabilitation and service to individuals with disabilities. SWORA is the leading rehabilitation organization in southwest Ohio and is a member of the Ohio Rehabilitation Association.

In nominating Nancy for the award, her supervisor, Kelly Manns, Senior Manager of Employment and Training, stated that, "During Nancy's tenure at Goodwill, the Office Procedures program has grown to serve 84 students and has performed 133 vocational evaluations in 2006. A majority of this growth can be attributed to Nancy's dedication to providing high quality individualized services to both individuals referred and their families."

"Nancy is truly a committed practitioner and

deserves this recognition. We are happy to have her talents and energy as a part of our committed staff," said Joseph Byrum, Goodwill's President and CEO.

As the supervisor of Goodwill's program, Nancy initiates regular contact with employers who hire individuals in the clerical field. This contact allows her to modify the skills training curriculum to ensure her students have the optimum opportunity to become successfully employed as they have the required basic skills. "Nancy's typical work day begins at 6:30 am and ends at 5:00 pm. This is not a requirement of the organization but rather a reflection on Nancy's desire and dedication to meet all needs in a timely manner," said her supervisor.

In accepting her award from SWORA, Nancy commented that "It's wonderful to be recognized for the work that I truly enjoy doing. The individuals that I help to serve make my job a pleasure." Ohio Valley Goodwill Industries congratulates Nancy on this outstanding achievement.



*Your donations are urgently needed. Please donate today!*

[www.cincinnati-goodwill.org](http://www.cincinnati-goodwill.org)

## New Goodwill Westside Satellite Coming Soon

Ohio Valley Goodwill Industries is working hard to complete renovations of its newest satellite location in Westwood. The former Walgreen's building at 2990 Harrison Avenue is in the midst of a complete overhaul of both its interior and exterior structure. The newest addition to Goodwill's network of services is slated to open in early spring of 2008.

The program is being designed to provide a variety of work training opportunities for individuals sponsored by the Hamilton County Board of Mental Retardation and Developmental Disabilities who are Westside residents. In addition, the site will offer work evaluation services, job placement and job coaching support. The program will also offer delegated nursing and personal care assistance.

"We are delighted to be opening the new Westwood training satellite," said Leslie McCurley, Senior Manager. "It's wonderful to be able to respond to the many requests of families that we've received from the Westwood community," said McCurley.

Goodwill plans to host a series of Open House events to mark the opening of the service facility. Tours will be available once the renovations are completed. Interested individuals are encouraged to contact Sharon Hannon, Marketing Specialist, for more information and tours. Please call (513) 771-4800, ext. 6364 to set up a tour of the facility.

## Goodwill Service Guild Gives Gift to the Organization

At Goodwill's annual holiday luncheon on December 6, 2007, the Service Guild presented President and CEO, Joe Byrum a check for \$15,000. to be used for programs and services to assist men and women with disabilities and other vocational needs. At the luncheon, Service Guild president JoAn Armour said the Guild was pleased to present this gift to Ohio Valley Goodwill. "We are happy to be able to give a gift to Goodwill to be used for its very important programs," said JoAn Armour. In accepting the gift from the Service Guild, CEO Joe Byrum commented that it would be used for programs and to offer services to the individuals with disabilities the organization serves each year.

For over 70 years, the Service Guild has been providing outreach and support for Ohio Valley Goodwill Industries. An additional purpose of the Service Guild is to assist in helping the community to be aware of Goodwill's mission. The Service Guild operates the Treasure Island Gift Shop at Goodwill's Tri-County retail store. The shop sells jewelry, unique gifts and collector's items. The Service Guild is also involved in a variety of other fundraising activities and support activities to raise funds for the organization.

Goodwill appreciates the work and dedication of the Service Guild!



## Veterans Renewal Grants Announced

Ohio Valley Goodwill Industries announces that it has received two renewal grants from the U.S. Department of Housing and Urban Development (HUD) for \$465,586 to serve the needs of homeless individuals in the Greater Cincinnati area. Nationally, the grants to fifteen Goodwills in the total of \$4.8 million in funding were awarded under the Continuum of Care grant program which enables networks of government entities, community groups, and nonprofits to provide service that address homelessness at a local or regional level.



Charlie Blythe, Grants Director at Ohio Valley Goodwill Industries, said that the grants will allow the agency to continue to provide services to eligible homeless individuals having a documented disability.

The "Transitional Leasing Pool" grant will be there for the Continuum of Care community agencies and their eligible clients who are in need of transitional housing. The grants are two of several, including those from the Department of Labor and Veterans Administration, that fund Goodwill's programs for homeless veterans and other eligible individuals.

"We are pleased that the U.S. Department of Housing and Urban Development has chosen to support our programs that serve the needs of homeless individuals and has provided Goodwill with the financial means to continue our work," said Joseph Byrum, president and CEO.

**For more information about programs that serve the needs of homeless individuals, contact Charlie Blythe at (513) 771-4800, ext. 6345.**

## Giving To Goodwill Makes Good Sense

You may have noticed those yellow and white donation boxes that have popped up all over Greater Cincinnati. These boxes ask for donations of clothing and shoes to help to support various organizations and causes. Some boxes are not very clear about the groups they help to support or where donations are sent. Ohio Valley Goodwill Industries does not use the box system for the donations that we collect. Also, boxes are not able to provide receipts for the donations that are collected. As a registered 501(c) 3 tax-exempt non-profit organization, Ohio Valley Goodwill offers receipts for tax purposes for contributors at all of its stores and donation sites.

So can you trust a box? As a donor, you want to be sure that your donations are handled effectively and truly help to support an organization's mission. For over 91 years, Ohio Valley Goodwill Industries has been serving the needs of men and women with disabilities, homeless veterans, and others with barriers to employment. That is Goodwill's primary mission, and we are able to provide these services through the donations that we collect. The revenue that we derive from the sale of these donations provides over 65% of the income needed to make our programs and services available to the people that we serve.

Most organizations have websites or toll-free numbers that contributors can check regarding the use of donations collected. Another way to obtain more information about your donations is through the American Institute of Philanthropy's website at [www.charitywatch.org](http://www.charitywatch.org). The American Institute of Philanthropy (AIM) is a nationally prominent charity watchdog service whose purpose is to help donors make informed giving decisions. They offer a yearly guide to giving that is available by mail and also rate organizations with regard to their effectiveness and tips for giving wisely.

Make an informed giving decision – donate to organizations that you can trust. **For more information about how Ohio Valley Goodwill's donations are used, visit our website at [www.cincinnati-goodwill.org](http://www.cincinnati-goodwill.org) or call (513) 771-4800.**

*Krysta Cornelius,  
Oakley store manager*



*Participants at 2007 Homeless Awareness  
Holiday dinner.*

## Sixth Annual Dinner for Homeless Individuals and Their Families

Again this year, Ohio Valley Goodwill Industries worked in cooperation with Village Pantry Catering to present the annual dinner for homeless individuals and family members. This was the sixth year that the dinner was celebrated at the Sharonville Convention Center. More than 400 individuals and family members attended the dinner. Many of those attending were individuals served by Goodwill's Special Projects department and its Homeless Veterans Reintegration Program. A special holiday buffet complete with special desserts and entertainment provided by Darrin Whitehead, AKA "DJ One Scratch" of Razor Sharp Productions, highlighted the evening.

"We are always so delighted to offer this very special event for the people that Goodwill serves," said Charlie Blythe, Grants Director. The evening would not be complete without the appearance of Santa for the children attending the event. This year, Santa was played by Donald Whitehead, Goodwill's Transitional Housing Case Manager. The children attending were delighted to receive gifts from Santa as were all of the others attending this year's dinner.

Transportation to and from the dinner was provided by Ohio Valley Goodwill. Plans are already underway for the 2008 dinner!



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Receiving duplicate newsletters or do we have the wrong address?  
Send corrections or deletions to [gpalmer@cincgoodwill.org](mailto:gpalmer@cincgoodwill.org)  
or call (513) 771-4800, ext. 6215. We'll be happy to make the change!



## SHOPPING & DONATING TO GOODWILL

Goodwill has 22 locations throughout Greater Cincinnati and Northern Kentucky. Donations are accepted at any of the following locations. Call (513) 771-4800 for hours and information or visit our website at: [www.cincinnatiatgoodwill.org](http://www.cincinnatiatgoodwill.org)

**Batesville Goodwill Store**

1348 State Rd., 46 East  
Batesville, In 47006  
(812) 934-6349

**Beechmont Goodwill Store**

4051 Commercial Dr.  
Cincinnati, Ohio 45245  
(513) 752-0067

**Bellevue Goodwill Store**

15 Donnemeyer Drive  
Bellevue, Ky 41073  
(859) 291-1333

**Blue Ash Attended Donation Center**

9410 Kenwood Road  
Cincinnati, Ohio 45242

**Brentwood Attended Donation Center**

8685 Winton Rd. @ Former Kroger  
Cincinnati, Ohio 45231

**Cheviot Goodwill Store**

3980 North Bend Rd.  
Cincinnati, Ohio 45211  
(513) 662-7080

**Delhi Attended Donation Center**

5080 Delhi Pike @ former Kroger  
Cincinnati, Ohio 45238

**Fairfield Goodwill Store**

4605 Dixie Highway @ Fairfield  
Crossing Plaza  
Fairfield, Ohio 45014  
513-939-0020

**Florence Goodwill Store**

7855 Tanner's Lane  
Florence, Ky 41042  
(859) 371-1238

**Hamilton Goodwill Store**

164 North Brookwood Ave.  
Hamilton, Ohio 45013  
(513) 863-9352

**Hamilton Attended Donation Center**

5420 Liberty Fairfield Rd. @ Kroger,  
Hamilton, Ohio 45011

**Harrison Goodwill Store**

1110 Harrison Ave.  
Harrison, Ohio 45030  
(513) 367-2495

**Independence Goodwill Store**

6435 Taylor Mill Road  
Independence, KY 41051  
(859) 356-5591

**Lebanon Attended Donation Center**

10 S. Mechanic St.  
Lebanon, Ohio 45036

**Loveland Goodwill Store**

330 Loveland-Madeira Rd.  
Loveland, Ohio 45140  
(513) 683-1151

**Mariemont Attended Donation Center**

7385 Wooster Pike @ Kroger,  
Cincinnati, Ohio 45227

**Mt. Airy Attended Donation Center**

6401 Colerain Ave. @ Kroger  
Cincinnati, Ohio 45239

**Montgomery Goodwill Store**

10020 Montgomery Rd.  
Cincinnati, Ohio 45242  
(513) 791-7058

**Oakley Goodwill Store**

3080 Markbreit Ave.  
Cincinnati, Ohio 45209  
(513) 631-6348

**Tri-County Goodwill Store**

10600 Springfield Pike  
Cincinnati, Ohio 45215  
(513) 771-4804

**West Chester Attended Donation Center**

7779 Tylersville Rd. & Cox @ Big Lots  
West Chester, Ohio 45069

**Williamsburg Goodwill Store**

342 Main St.  
Williamsburg, Ohio 45176  
(513) 724-1402

The mission of Ohio Valley Goodwill Industries is to provide vocational rehabilitation services to persons of working age who are physically, mentally, psychologically or socially disabled and vocationally handicapped for the purpose of maximizing their vocational independence.

- An equal Opportunity Employer and Services Provider
- A United Way Agency
- Donations to Goodwill are tax deductible
- Ohio Valley Goodwill Industries, Inc. is a non-profit 501(c) 3 tax-exempt organization.
- Accredited by: The Commission on Accreditation of Rehabilitation Facilities (CARF)